

FREQUENTLY ASKED QUESTIONS

We love to hear from our customers!
Below are some of our frequently asked questions that may help right away.

HOW CAN I JOIN THE BUONA TEAM?

Visit our careers page at www.buona.com/careers

DO YOU FRANCHISE?

We do not have any plans to franchise currently

CAN YOU PLEASE BUILD A BUONA NEAR ME?

We're always looking for new site suggestions! Please contact us and we will pass your suggestion on to our Real Estate and Development team

I NEED A REFUND!

Please contact us and we will be in touch with you shortly.

WHERE CAN I BUY A GIFT CARD?

Visit any of our locations to purchase a Buona gift card, or visit www.buona.com/gift-card. To check your current balance on an active Buona Gift Card, please click <https://buona.myguestaccount.com/guest/nologin/account-balance>.

WILL YOU SUPPORT MY ORGANIZATION?

Please visit www.buona.com/fundraising or email donations@buona.com.

WHERE IS YOUR CORPORATE OFFICE?

Our Corporate Office is located at 6801 Roosevelt Road, Berwyn IL.

WHERE CAN I FIND MORE NUTRITIONAL INFORMATION?

Please visit www.buona.com/nutrition-allergens

HOW DOES THE MYBUONA APP WORK?

Our MyBuona App (powered by Paytronix) allows you to earn loyalty points when you place an order ahead to skip the lines for in-store pick-up or scan your phone at the register when dining in. We make it easy to earn rewards while making the experience quick to save you time. Please email mybuona!@buona.com with any additional questions or concerns.

DO YOU OFFER CATERING?

Yes! Visit www.buona.com/catering or call 877-692-8662.

WHAT ARE YOUR MOST POPULAR MENU ITEMS?

Our most popular menu item is our 7-inch Italian beef sandwich with your choice of peppers and/or adding mozzarella cheese!

FREQUENTLY ASKED QUESTIONS

DO YOU HAVE VEGETARIAN OR VEGAN OPTIONS?

Yes! Please visit our menu at buona.com/menu to explore all of our options.

WHERE ARE YOU LOCATED?

Please visit buona.com/locations to find a restaurant near you!

WHAT ARE YOUR HOURS?

Our hours vary depending on location. Please visit buona.com/locations to find the hours of each restaurant.

DO YOU SERVE ALCOHOL?

The service of alcohol is unique to each location. Please visit www.buona.com/locations for more information!